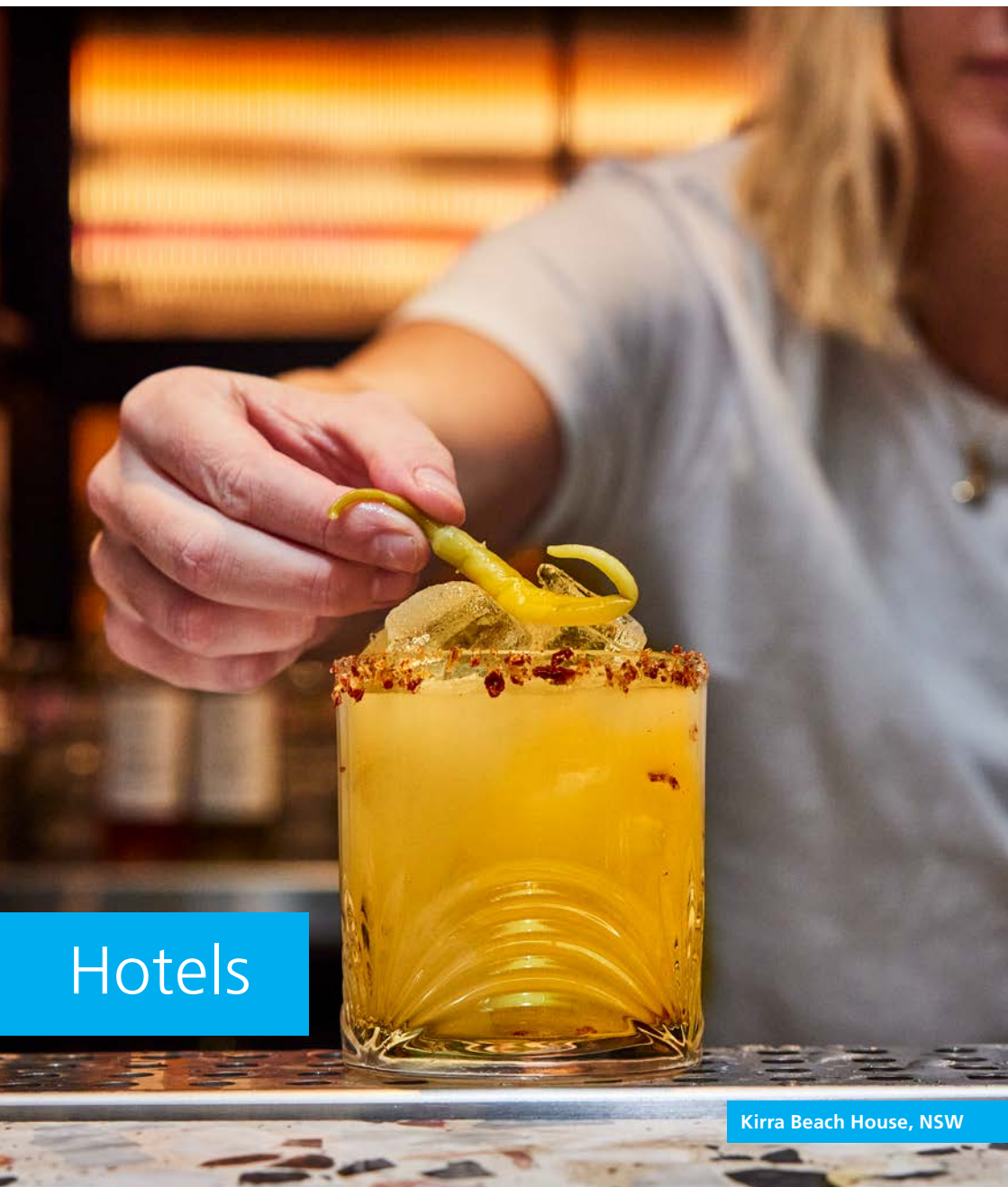


# winterhalter



Hotels

Kirra Beach House, NSW



Raes on Wategos, NSW

## Hotels

Often overlooked and undervalued, hotels play a valuable – experiential – role in our society. Hotels can be a home base for weary travellers, a safe haven for families, a remote office for business people, a brand-new planet ready for exploration to children and so much more. Hotels offer people, near or far, the opportunity to enjoy life's simple pleasures.

Hotels, both big and small, are a 24-hour operation, and at the heart of the process is the kitchen. From early morning breakfast buffets to lunch and dinner services to the late-night nightcap at the bar and all-day room service, a hotel kitchen is the machine that doesn't stop moving. With this high and ongoing demand, it's easy to imagine the mountain of dishes that would accumulate daily without a good warewasher.

Winterhalter's range of warewashers is designed to help hotel kitchens and bars stay on top of the warewashing.



QT Hotel, Newcastle

## How does Winterhalter help the Hotel industry?

There are many reasons people choose a hotel – whether it be location, size, price, or amenities - but only one reason deters people from a specific hotel: cleanliness. The demands on a hotel warewasher is unparalleled. However, when it comes to the kitchen, Winterhalter guarantees that hygiene standards are met. From tea and coffee-stained cups and soil-crusting bowls and dishes to sticky glassware and baked-on trays, Winterhalter is guaranteed to give hotel kitchens the support they need daily.

Every hotel is different, as such Winterhalter offers both standard and tailor-made warewashing solutions that minimise resource consumption. Designed for the high volume demands of the hotel industry, hoteliers can have peace of mind knowing that their hygiene standards are safeguarded.

Finally, the nature of the industry means that hotels never sleep – they operate 24/7. Winterhalter ensures that customer service is always accessible so clients are supported no matter the time of day.



## Undercounter Warewashers (UC Series)

The undercounter warewashers are the number one recommendation for all hotels – regardless of size. The UC Series warewashers are available as a comprehensive solution to all warewashing needs – offering sparkling clean and sanitised tableware in minutes – or as a customised solution, tailored to target a specific warewashing problem. Small enough to fit in all spaces, the UC Series warewasher can be used as a glass-, dish-, cutlery-, utensil-, plastic- or bottle- washer.

The new generation of Winterhalter machines guarantees washing results at the highest level of hygiene whilst remaining utterly economical. The UC Series is available in four different sizes – S, M, L, and XL – and has a wide variety of optional accessories to ensure that it is the perfect solution.

Whether you run a smaller operation and need a compact and efficient performance-focused machine, or a more extensive operation and require a simple solution for a specific warewashing issue, the UC Series warewasher is the obvious choice. Perfect behind the bar, in the kitchen or wherever else it is needed, the UC Series undercounter warewasher is the easy choice for hotels.

## How does the UC Series help hotels?



### CUSTOMISED SOLUTION

Tailored for your needs: the UC is available as a glass, dish, cutlery, bistro, bottle, or plastic cup washer, depending on the application. Each machine offers up to three standard programs that you can customise to match individual requirements, adapting to your specific circumstances.



### ECONOMICAL AND EFFICIENT

The UC Series is economical and cost-effective to operate: The S-shaped wash field ensures optimal and even distribution of the water, which significantly reduces water consumption during rinsing. Consumption of electricity and chemicals also drops, further minimising the overall operating costs.



### POLISH FREE EXCELLENCE

All UC Excellence-i machines feature reverse osmosis - resulting in sparkling glasses and gleaming cutlery straight from the machine. By removing 98% of all particles dissolved in water, reverse osmosis prevents mineral and limescale deposits on glasses, dishes and cutlery. Therefore, saving you time and money by removing the need for hand polishing.



### USER-FRIENDLY

The UC series is easy and intuitive. It features a smart touch display for program selection, a progress indicator, two wash fields that can be removed with a button and an ergonomic door handle.



### PERFECT WASH RESULTS

Sparkling bright. Hygienically clean. Visibly spotless. The UC guarantees perfect wash results and offers you the very highest standards of hygiene safety. The DIN SPEC 10534 hygiene certificate confirms this.

CLICK OR SCAN  
TO LEARN MORE





PT-M



PT-L



PT-XL

## How does the PT Series help hotels?

### Passthrough Dishwasher (PT Series)

The PT Dishwasher was built to meet the most challenging demands in the kitchen. Available in three sizes, the PT Series Dishwasher was made for continuous, rigorous operation over long periods. In addition, it was built to squeeze into small kitchens without sacrificing the high-volume capabilities required.

The PT Series dishwasher combines volume and customisability. It can be utilised as an all-rounder for a wide range of wash items or as a specialised machine. The PT Series can operate as a standard dishwasher or be configured into a cutlery, bistro, or glasswasher, or our hybrid model, the PT Utensil, which is available in sizes L and XL.

User-friendly, efficient and compact, the PT Series is a reliable ally when the dishes pile up.



**FIRST-CLASS WASH RESULTS**  
The PT Series guarantees certified cleanliness and hygiene no matter how stubborn the soiling is. Always.



**ABSOLUTE RELIABILITY**  
Combining innovative technology, high-quality workmanship and low susceptibility to faults, the PT Series is your most reliable tool behind the scenes.



**ENERGYPLUS**  
EnergyPlus exhaust air heat recovery system is available as an optional extra. It offers a more efficient waste water and exhaust air heat exchanger.



**COST-EFFECTIVE**  
The PT Series minimises your operating costs from its low water and energy usage to minimal chemical consumption.



**SIMPLE TO USE**  
The PT Series makes washing easier with the intuitive and straightforward design, ergonomic handling, and practical functionality.

**CLICK OR SCAN TO LEARN MORE**





## Compact Rack Conveyor Dishwasher (CTR) Series

Winterhalter recommends the Compact Rack Conveyor Dishwasher when the mountain of dirty dishes becomes so large that you feel you need an army of warewashers to tackle the job.

With a rack capacity of up to 195 racks per hour, the CTR simplifies even the most challenging warewashing tasks. The Compact Rack Conveyor Dishwasher offers customers flexibility, speed and efficiency as its modular nature enables it to be retrofitted precisely to meet even the most unique kitchen configurations.

Designed to cater up to 400 hotel guests at a time, the Compact Rack Conveyor Dishwasher operates with maximum economy. As a result, not only does it offer perfect wash results, but also lowers consumption values and operating costs.

Offering maximum utility, the Compact Rack Conveyor Warewasher will simplify even the most challenging problems.

## How does the CTR Series help hotels?



### RACK CAPACITY

The CTR delivers an impressive rack capacity but with compact dimensions: With a transport speed of up to 195 racks per hour, it can handle a high volume of dishes during peak times.



### FLEXIBLE

The CTR is based on a modular system and can be customised to precisely meet your individual requirements, even for confined spaces.



### EFFICIENT WASHING RESULTS

A new concept with effective hygiene safety and filtration solutions. The CTR also guarantees first-class wash results for large loads.



### COST-EFFECTIVE

Winterhalter's CTR maximises efficiency whilst minimising cost. Not only has the water consumption of the CTR lowered to 130L/hr, but customers are also offered the option of the energy exhaust-air heat recovery system. By utilising energy dissipated during the wash process, the Energy system reduces the environmental impact and operational costs of the CTR whilst improving the kitchen climate.

**CLICK OR SCAN  
TO LEARN MORE**



# Utensil Washer (UF Series)

Whether they're prepping for the morning continental breakfast buffet, room service, dinner service, lunch or afternoon tea, quantity is a top priority. As a result, hotels often face a pile of baked-on, greasy, dirt-crusting heavy-duty utensils every day.

Winterhalter's UF Series warewasher is a powerful solution to a hotel's heavy-duty warewashing problem. With its robust design, the UF Series is the ideal unit when washing becomes a challenge. Keeping up with even the toughest demands, the utensil warewasher will easily tackle the most stubborn soiling. In addition, its innovative features result in hygienically clean utensils without the need for elbow grease.

With powerful technology packaged into a machine, the UF Series will prevail against even the toughest demands.

## How does the UF Series help hotels?



### HIGH PERFORMANCE WASHING SYSTEM

The special geometry of the wash arm and water pressure of up to 1 bar per jet ensure optimal cleaning performance throughout the entire interior of the machine.



### QUADRUPLE FILTRATION

The system's strainer, filter cylinder, pump protection, and mediamat work together to ensure that cleaner tank water produces better wash results.



### HYGIENE CONCEPT

The highest level of hygiene safety is ensured and is further confirmed by a hygiene certificate in accordance to DIN17735.



### VARIPOWER

Adjusts the wash pressure precisely to the type of wash items and to the degree of soiling.



### TANK WATER EXCHANGE PROGRAM

The tank water exchange program, which displays progress and time indication, allows for a fast and economical tank water exchange in three steps: 30%, 50%, or 100%.



### TOUCH SCREEN CONTROL

With single button operation, the machine can be operated intuitively with self explanatory and language neutral pictograms.



### OPTIONAL ENERGY MODEL

Optional energy model offering air exhaust heat recovery, significantly lowering running costs while improving room conditions.

CLICK OR SCAN TO LEARN MORE



UF-M



UF-L



UF-XL



Rack Dolly

# How has Winterhalter helped Australian hotels?

## Le Meridien Hotel

VIC

This remarkable 5-star hotel, affiliated with Marriott Bonvoy, epitomises elegance and charm in its enchanting surroundings. With a rich history dating back to the 1850s, the hotel proudly preserves its original Art Deco facade, showcasing red brick and stunning stained-glass elements. Boasting 235 meticulously designed guestrooms and suites, a captivating ground floor café and bar, an exquisite restaurant, a rooftop pool deck, and a dedicated floor for meetings and events, Le Meridien Hotel guarantees an unparalleled guest experience.

### How does Winterhalter help Le Meridien Hotel?

Le Meridien Hotel Melbourne trusts Winterhalter glass and dishwashers for exceptional quality, reliability, and performance.

Prioritising water, energy, and chemical efficiency, which are essential for sustainability in any around-the-clock venue, Winterhalter excels in this area.

In the bar, Winterhalter glasswashers streamline operations by eliminating the need for hand polishing glasses, thanks to their innovative reverse osmosis water treatment system. In the kitchen, Winterhalter's CTR conveyor dishwasher is instrumental in meeting the continuous demands of room service, conferences, poolside service, and the a la carte restaurant.



“The service from Winterhalter, from commissioning to planned maintenance, is nothing short of exceptions”

**Benjamin McDonald**  
- Operations Manager



Le Meridien Hotel, VIC





Sheraton, VIC

## Sheraton Melbourne Hotel

VIC

The Sheraton Melbourne Hotel is nestled in the exclusive Paris end of the Melbourne CBD. A mere heartbeat away from the city's finest dining, shopping, and theater districts, this hotel offers a sophisticated retreat for both business travelers and leisure guests. Boasting 174 guest rooms, including 11 Terrace Suites, each space is meticulously designed to provide a serene escape from the city buzz.

The hotel's culinary experience is elevated with the elegant Little Collins St Kitchen, a signature restaurant, and the Terrace Bar, a cocktail haven with panoramic views of the Melbourne skyline.

### **How does Winterhalter help Sheraton Melbourne Hotel?**

In a bustling environment where maintaining the highest quality of tableware is paramount, the CTR machine seamlessly keeps up with the relentless demand. Designed to meet the unique requirements of a prestigious establishment like the Sheraton Melbourne Hotel, the CTR ensures spotless results, contributing to the hotel's commitment to excellence. With Winterhalter as their trusted partner, the Sheraton Melbourne Hotel continues to exceed guest expectations, providing an impeccable dining experience reflective of the hotel's renowned reputation for luxury and sophistication.

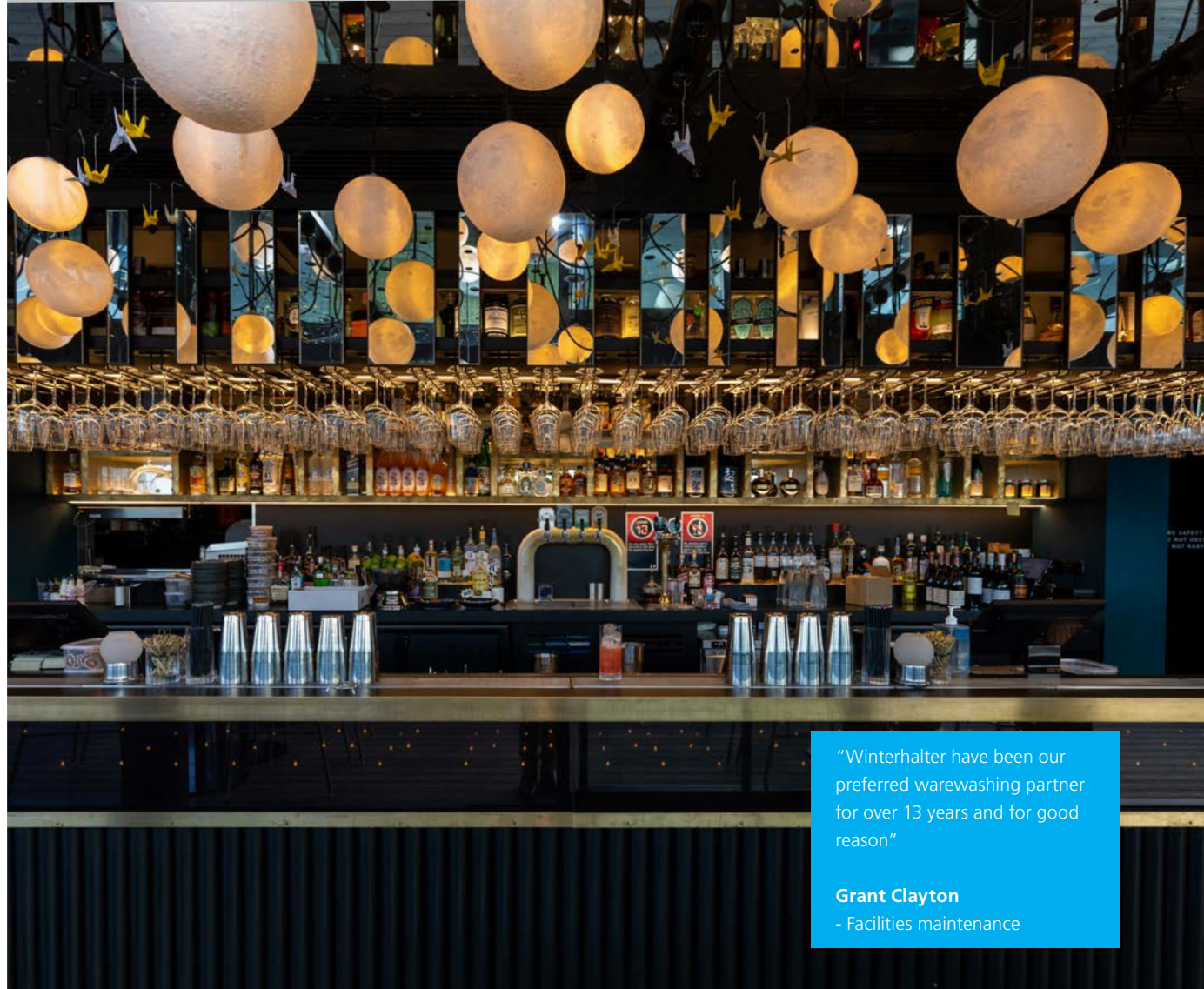
## QT Hotel

### Newcastle

QT Newcastle, a prominent hotel brand in Australia, offers a luxurious boutique experience in the heart of Newcastle. Inspired by and designed for the vibrant city, the hotel seamlessly blends art deco and heritage theatre elements, housed in two 1920s buildings. With 200 rooms and various amenities, bars, and restaurants under one roof, QT Newcastle provides a unique escape from the bustling street.

#### How does Winterhalter help QT Newcastle?

QT Newcastle prioritises precision in every aspect, from décor to guest amenities. Choosing Winterhalter's Passthrough Dishwasher and Undercounter Glasswasher was a deliberate decision to ensure efficiency in serving hotel guests and diners at their acclaimed restaurant and bars. Despite their compact size, QT Newcastle's two PT Series Dishwashers efficiently manage the constant flow of dirty wares from 200 hotel rooms, bars, and restaurants. The optional EnergyPlus exhaust air heat recovery system enhances efficiency by utilising generated heat to warm the water inlet, allowing continuous operation day and night. Complementing the PT dishwashers, Winterhalter's Undercounter Glasswasher sits discreetly under counters, providing sparkling clean glasses at the Gilt Lounge. The Reverse Osmosis feature ensures crystal-clear glasses without hand polishing, facilitating uninterrupted service. The stainless-steel, robust design of both PT Dishwashers and UC Glasswasher guarantees reliability. Customisable programs allow QT Newcastle to tailor wash settings, and Winterhalter's DIN EN 17735 certification ensures peace of mind in a hygiene-focused environment.



"Winterhalter have been our preferred warewashing partner for over 13 years and for good reason"

**Grant Clayton**  
- Facilities maintenance



QT Hotel, NSW



## Raes on Wategos

### NSW

Nestled in the vibrant coastal haven of Byron Bay, Raes on Wategos is an exclusive boutique retreat offering an elegant, opulent, and private beachfront escape. Originally constructed over half a century ago, the whitewashed villa exudes charm with dreamy arched windows, seashell sconce lighting, and delightful rattan furniture. The hotel's dining room, set against the powdery-colored backdrop of Raes on Wategos, features an indoor-outdoor terrace offering a Mediterranean-fused modern Australian culinary experience. Guests can indulge in a locally curated three-course à la carte menu or a six-course tasting menu. For a more laid-back experience, the Cellar Bar and Terrace, located by the beach, provides small plates and substantial options, while in-room dining offers convenience for those seeking relaxation. Raes on Wategos promises to be a destination in itself, seamlessly combining coastal energy with local vibrancy.

### **How does Winterhalter help Raes on Wategos?**

Raes on Wategos understands the paramount importance of reliable performance and impeccable results. In selecting a warewashing solution for its kitchen, cellar bar, and restaurant, the hotel chose Winterhalter's Undercounter Glasswasher and Passthrough Dishwasher. Winterhalter's UC Glasswasher delivers unparalleled results, compact enough to fit seamlessly, cleaning glassware efficiently in under 2 minutes. The UC Series ensures optimal water distribution, reducing resource consumption, coupled with built-in reverse osmosis for spotless, crystal-clear glassware and cutlery without hand polishing. The Passthrough Dishwasher tackles tough warewashing tasks efficiently, maintaining first-class wash results and reducing resource usage. With a four-stage filtration system, continuous clean tank water is guaranteed, minimising downtime and safeguarding wares from debris. Winterhalter's user-friendly design ensures intuitive operation, enabling staff to redirect their focus when needed, ensuring an optimal guest experience without compromise.



Raes on Wategos, NSW

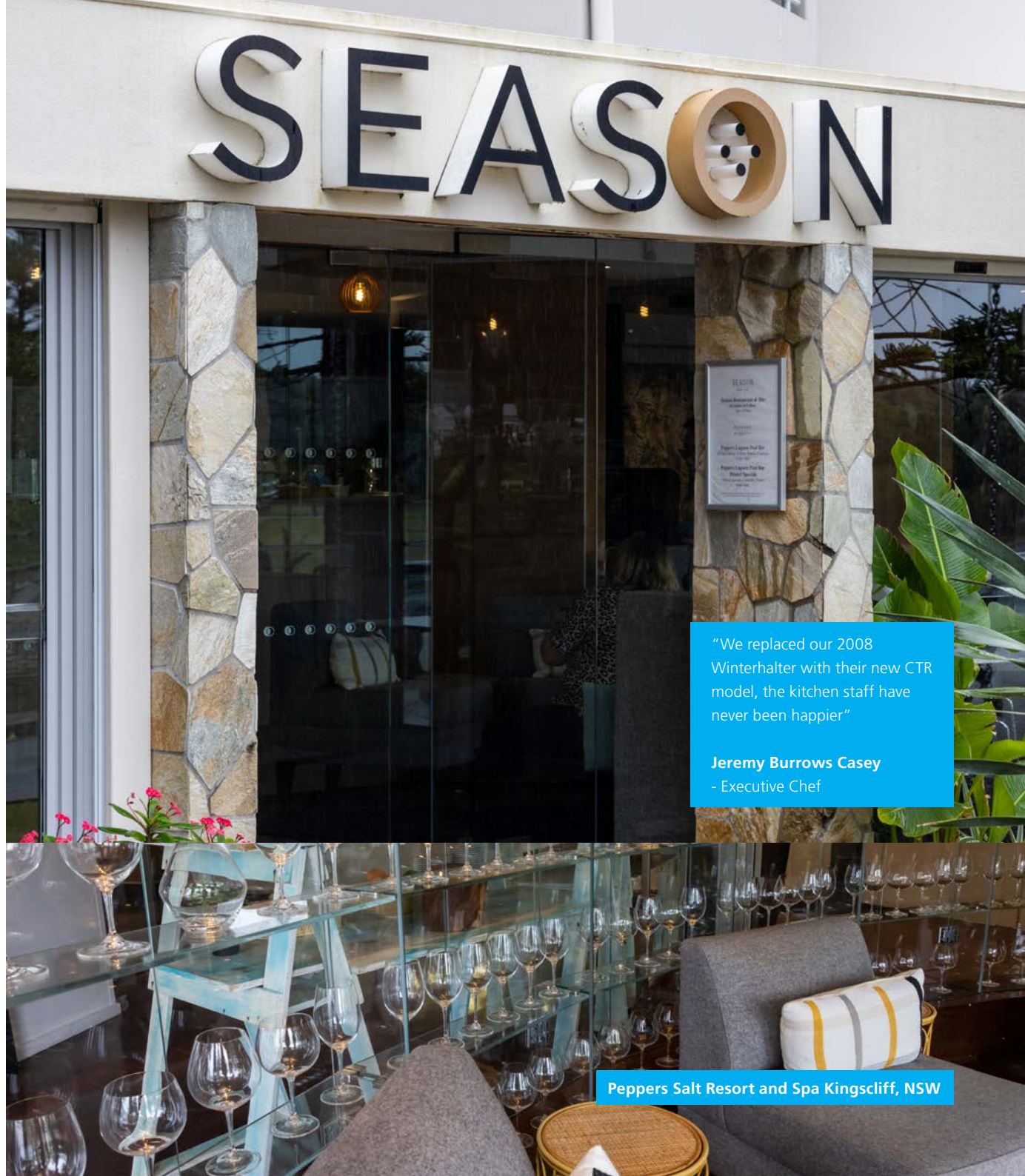
## Peppers Salt Resort and Spa Kingscliff

NSW

This modern, stylish, and family-friendly resort offers calm atmospheres, a mild ambient climate, and picturesque beaches at its doorstep. Featuring pops of bold color against bright whites and neutral beiges, the resort provides a retreat from life's stressors. Guests can enjoy revitalising beauty treatments at the world-class spa, a dip in the lagoon-style pool, tennis matches, or exploration on hired bikes. The resort also offers event rooms for weddings, conferences, and gatherings. Dining at Season, the signature restaurant, is a culinary delight, offering classic Australian favorites with fresh local produce. For a more casual experience, poolside dining is available with a tempting menu. With its abundance of activities, Peppers Salt Resort ensures visitors have every reason to stay and enjoy their memorable moments.

### **How does Winterhalter help Peppers Salt Resort and Spa Kingscliff?**

With over 360 rooms and six event spaces, Peppers Salt Resort and Spa Kingscliff relies on Winterhalter's Compact Rack Conveyor (CTR) to maintain impeccable hygiene standards efficiently. Capable of washing up to 195 racks per hour, the CTR ensures sparkling clean and hygienic wares without interrupting workflow during events or peak periods. Despite its professional-grade performance, the CTR minimises operational costs with modular design, reducing water consumption to 130L per hour, along with chemicals and electricity. Winterhalter's continuous support, including nationwide technician availability and preventative maintenance programs, provides Peppers Salt Resort with peace of mind.



"We replaced our 2008 Winterhalter with their new CTR model, the kitchen staff have never been happier"

**Jeremy Burrows Casey**  
- Executive Chef

Peppers Salt Resort and Spa Kingscliff, NSW

# pullman

HOTELS AND RESORTS

## Pullman Brisbane King

## George Square

QLD

Situated in the heart of Brisbane's CBD, Pullman & Mercure Brisbane King George Square is one of Brisbane City's premier hotels, offering an array of amenities including restaurants, bars, corporate events, conference and function venues, and meeting rooms. The hotel is surrounded by theatres, boutiques, and nightclubs, creating a dynamic atmosphere where art, music, and design converge with personalised service for an experience beyond mere accommodation, attracting high volumes of guests.

"Our Winterhalter is like a Ferrari, nothing beats it! It's so efficient that we have reduced dishwashing staff from two to one"

**Marco Lodigani**  
- Executive Chef

### How does Winterhalter help Pullman & Mercure Brisbane King George Square?

Winterhalter's CTR dishwasher is the answer to all warewashing challenges at Pullman & Mercure Brisbane King George Square. Efficient and reliable, the CTR effortlessly manages demanding warewashing tasks, serving as the perfect ally for the hotel's operations. Despite its compact structure, this dishwasher offers exceptional performance, ensuring impeccable cleanliness and efficiency.

CTR Series

Pullman Hotel, QLD

## Kirra Beach House

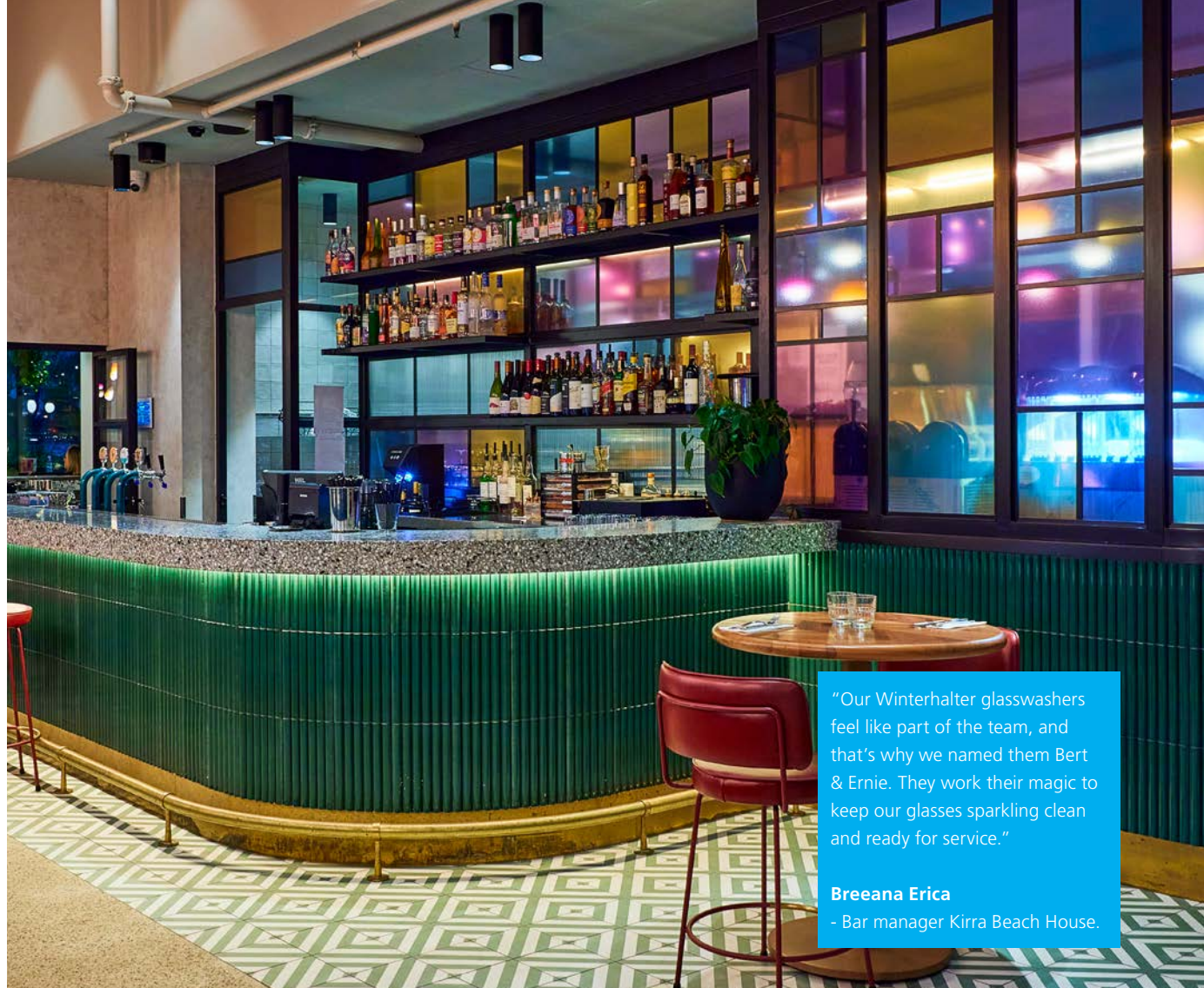
QLD

Nestled in the heart of Coolangatta, Queensland, Kirra Beach House boasts breathtaking panoramic views of the iconic Kirra Beach. Offering patrons a fusion of Mediterranean-inspired cuisine and an impressive array of world-class cocktails and wines, Kirra Beach House promises an unforgettable beachfront experience characterised by relaxation and sophistication.

As a premier destination for guests seeking refined dining experiences, Kirra Beach House faced the challenge of maintaining impeccable cleanliness standards, particularly with its extensive collection of cocktail and wine glasses. With a constant stream of guests enjoying the panoramic views, celebrating events, hosting wedding receptions, and much more, the demand for sparkling clean tableware was constant and relentless.

### **How does Winterhalter help Kirra Beach House?**

Kirra Beach House turned to Winterhalter's UC Glasswasher to meet the high demands for clean and sparkling glassware. Designed for efficiency and reliability, Winterhalter's UC Glasswashers seamlessly integrated into Kirra Beach House's operations, ensuring that every cocktail and wine glass emerges sparkling clean and ready to enhance the guest experience.



"Our Winterhalter glasswashers feel like part of the team, and that's why we named them Bert & Ernie. They work their magic to keep our glasses sparkling clean and ready for service."

**Breeana Erica**  
- Bar manager Kirra Beach House.



Kirra Beach House, QLD

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